

A reminder for clients on safe use of Internet banking

Dear clients!

To protect your funds and personal data when working with Internet banking, we strongly recommend that you follow the following rules:

General rules

- Use only the official application and the official website of the bank.
- Do not follow links from letters, SMS or instant messengers - always enter the bank's website address manually.
- Install antivirus software and update it regularly.
- Do not connect to Internet banking via public Wi-Fi networks.

Security

- Do not share your logins, passwords and one-time SMS codes with anyone.
- The bank never asks clients for card details, passwords or codes by phone, email or instant messengers.
- Check the website address: it must start with <https://> and contain the correct bank name.
- Set complex passwords and change them periodically.

Be careful with emails and messages

- Do not open emails from suspicious or unknown senders.
- Do not click on attached links or open files.
- If you receive suspicious emails or messages on behalf of the bank, immediately notify the bank.

Control of transactions

- Regularly check your account status and transaction history.
- Enable two-factor authentication for additional protection

What to do if you suspect fraud

- Immediately block access to online banking via the app or website.
- Contact the nearest bank branch.
- Change passwords

Take care of your funds and be careful!

Sincerely,

OJSC FinanceCreditBank